

Winter tramping on the Milford Track

Whilst we hope you enjoy your walk on the Milford Track, walking in the winter season has to be taken seriously and you need to be adequately prepared for any conditions. Together with the Department of Conservation we will do everything we can to support a successful and memorable trip. Please see below some minimum requirements and suggestions to help you achieve this.



Being Prepared

- It is your responsibility to ensure you have visited the Department of Conservation website <http://www.doc.govt.nz/parks-and-recreation/tracks-and-walks/fiordland/northern-fiordland/milford-track/plan-and-prepare/winter-tramping/> to adequately prepare for your tramp
- We **very strongly** suggest you also visit the Department of Conservation office prior to departing to ensure you have the most up to date information about the track and weather conditions and purchased your tickets.

All passengers will be checked and will be denied boarding if they are not equipped with the following:

Hut Tickets

Safety Equipment

Preferably both but at least one of the following (hire contacts pdf attached)

- Personal Locator Beacon (To be kept on your person at all times, not in your pack)
- Mountain Radio

Safety & Preparedness

It is at our discretion to cancel the trip if the weather is not good enough to walk the track. It is also at our discretion to deny boarding to anyone who does not seem equipped or prepared adequately. In this situation a full refund or an alternative date will be offered.

Other suggestions

- Make sure you have enough food, clothing, equipment and emergency rations for the worst-case scenario.
- Ensure you have an internal plastic pack liner rather than relying on an outside pack cover to prevent your equipment getting wet.
- As the numbers of walkers staying in the huts are not managed over winter it is also a good idea to take a mat roll in case there are no beds available in the hut the night you arrive.

Contact Information

- We require a full name, contact number and emergency contact number prior to departure in case of emergency. Important – all track walkers should leave their intentions with a trusted contact, and your safety is ultimately your responsibility

Cancellation and Refund policy

- We require full payment at the time of booking and we require 48 hours cancellation for a full refund. Cancellation within 48 hours of departure will result in a 50% refund only. Cancellation within 24 hours will result in no refund.
- If we feel that you are not adequately prepared for tramping the Milford Track in winter we reserve the right to deny boarding with no refund due.
- If the track is closed after walking has begun, we reserve the right to use any remaining portion of ticketed fare towards the cost of transport to safety and in extreme cases clients will be liable for extra transport expenses. We also strongly advise to take out travel insurance to protect against unexpected changes to plans.

Thank you for helping us to ensure your safe and enjoyable Winter Milford Track experience.